

Go Fix It Now Ltd Terms & Conditions

These Terms of Service serve as a legally binding agreement between you and Go Fix It Now, governing your utilization of the Go Fix It Now Platform. The Go Fix It Now Platform encompasses Go Fix It Now's website (www.gofixitnow.co.uk), mobile applications (referred to as the "Apps"), as well as associated services, information, and communications. It is imperative to note that all personal data you submit to the Go Fix It Now Platform, or that we collect about you, is subject to our Privacy Policy. A copy of our Privacy Policy can be found at [\[insert link\]](#).

By utilizing the Go Fix It Now Platform, you acknowledge that you have reviewed the Privacy Policy. Your consent during registration and continued use of the Go Fix It Now Platform signifies your acceptance and agreement to all the terms and conditions outlined in these Terms of Service, the Privacy Policy, and any future amendments or additions to this Agreement that we may publish periodically. Should any future changes to this Agreement be deemed unacceptable to you or result in non-compliance, it is your responsibility to deactivate your account and cease all usage of the Go Fix It Now Platform.

The Privacy Policy is incorporated by reference into these Terms of Service and, together, they form the "Agreement." If you do not agree to be bound by this Agreement and adhere to its terms, you are prohibited from using or accessing the Go Fix It Now Platform. Please be aware that Section [\[insert section number\]](#), which contains jurisdiction-specific provisions, outlines the resolution of disputes between users and Go Fix It Now. By acknowledging the Terms of Service and/or utilizing the Go Fix It Now Platform,

you explicitly acknowledge that you have read, comprehended, and unconditionally agreed to be bound by this Agreement, accepting all of its terms. Using the Go Fix It Now Platform in a country other than the one in which you registered implies your acceptance and agreement to all the terms and conditions outlined in the Agreement applicable to that country

Some key provisions outlined in the Terms of Service are as follows:

1. **Eligibility:** To utilize or access the Go Fix It Now Platform, you must meet the minimum age requirement set by the jurisdiction in which you reside. For users based in the UK, this age requirement is 18 years. Additionally, you must possess the legal capacity to enter into binding contracts.
2. **Technology Disclaimer:** You acknowledge that the technology utilized by the Go Fix It Now Platform is provided on an "as is" basis, without any warranties.
3. **Limited Liability:** Go Fix It Now assumes no responsibility or liability for any actions taken by users on the platform or the performance of Fixers. It is important to note that Go Fix It Now does not supervise, scope, direct, control, or monitor the work carried out by Fixers.
4. **Client Responsibility:** Clients are solely responsible for evaluating the qualifications of the Fixers they choose to hire. Go Fix It Now does not endorse or warrant the expertise or abilities of Fixers.
5. **Independent Contractor Status:** Fixers are considered independent contractors of Clients and are not employees, independent contractors, or service providers of Go Fix It Now.
6. **Indemnification:** By agreeing to these Terms of Service, you agree to hold Go Fix It Now harmless and indemnify the company against any claims arising from your use of the platform or any content submitted from your account. These are just a few of the important points covered in the Terms of Service. It is essential that you read and understand the complete document before using the Go Fix It Now Platform.

1. The Go Fix It Now Platform Connects Fixers and Clients

The Go Fix It Now Platform is an advanced web-based communication tool that facilitates seamless connections between Clients and Fixers. In this particular context, "Clients" refers to both individuals and businesses seeking short-term services, known as "Jobs," from skilled Fixers. Conversely, "Fixers" represent businesses that are eager to undertake Jobs on behalf of Clients. Collectively, Clients and Fixers are referred to as "Users" within this platform. It is important to note that when Users agree to the terms of a Job with one another, a Service Agreement is formed directly between the two parties involved. It is crucial to emphasize that Fixers operating within this platform are independent business owners. They function as independent contractors for Clients and are not to be considered employees, partners, representatives, agents, joint ventures, independent contractors, or franchisees of Go Fix It Now. It is worth mentioning that Go Fix It Now does not engage in any task performance nor does it employ individuals for such purposes. Instead, our platform serves as an online marketplace, connecting Clients who require services with qualified Service Providers (Fixers) who possess the necessary skills to undertake a diverse range of tasks. Users must acknowledge that Go Fix It Now does not supervise, scope, direct, control, or monitor the work performed by Fixers. As such, we explicitly disclaim any responsibility or liability for the quality and completion of the work performed, as well as any issues arising from the Jobs in any capacity.

2. User Background Checks and User Representations and Warranties

background Checks for Users Users may undergo a comprehensive review process before and during their use of the Go Fix It Now Platform. This process includes, but is not limited to, identity verification, right-to-work checks, and criminal background checks. We utilize third-party services to conduct these checks, ensuring accuracy and reliability ("Background Checks"). It is important to note that while Go Fix It Now performs Background Checks, we cannot guarantee the authenticity of each User's identity. Furthermore, Go Fix It Now does not assume any responsibility for the accuracy or reliability of Background Check information. When interacting with other Users on the platform, it is crucial to exercise caution and employ common sense to safeguard your safety, data, and property. This applies to any interaction with individuals whom you are unfamiliar with. Go Fix It Now will not be held liable for any false or misleading statements made by Users on the platform. Liability and Release Neither Go Fix It Now nor its parents, affiliates, or licensors, including their respective directors, officers, shareholders, agents, investors, subsidiaries, attorneys, representatives, insurers, employees, successors, and assigns (collectively referred to as "Affiliates") are responsible or liable for the conduct, acts, or omissions, whether online or offline, of any User on the Go Fix It Now Platform. To the extent permitted by law, you hereby release Go Fix It Now and its Affiliates from any liability, claims, demands, or damages of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, arising out of or in any way connected with the Go Fix It Now Platform. User Representations and Warranties All Users represent and warrant the following: - You meet the legally required age in your jurisdiction (18 years of age or older for users based in the UK) and possess the capacity to enter into binding contracts. - You have the right, authority, and capacity to enter into this Agreement and abide by its terms and conditions. - You have thoroughly read, understood, and agreed to be bound by these Terms of Service, the Privacy Policy, and any other applicable agreements. - You will respect the privacy, property, and data protection rights of other Users and will not record any Task or interaction without the prior written consent of Go Fix It Now and/or the relevant User. -

through the chat thread, be punctual and available as agreed upon with your Fixer or Client, and utilize the approved third-party payment service provider for transactions on the platform. - You will conduct yourself professionally and responsibly during interactions with other Users. - You will use your real name or business name and an up-to-date photo on your profile. - You will comply with all applicable local, state, provincial, national, or international laws and customs while using the Go Fix It Now Platform, acting in good faith. - You will not use the platform for the purchase or delivery of alcohol, controlled substances, or any other illegal services. - If you are entering into this Agreement on behalf of a company or organization, you have the authority to act on its behalf and bind it to this Agreement. - Unless promptly disclosed to Go Fix It Now in writing, you do not possess any motivation, status, or interest that may reasonably concern Go Fix It Now in connection with the platform. Additional Representations and Warranties for Fixers

Fixers additionally represent and warrant the following: - When using the Go Fix It Now Platform, you operate as a sole proprietor, partnership, limited liability company, limited liability partnership, corporation, or other business entity. - You are engaged in an independently established business similar to the services provided for Clients through the platform and maintain an independent clientele. - You possess the unrestricted right to work in the jurisdiction where you will perform Tasks. - If a Task requires a business license or business tax registration in a specific jurisdiction, you have obtained the necessary documentation. - You are responsible for obtaining any required licenses, permits, or registrations before offering services and undertaking Tasks. - You possess the appropriate insurance coverage for your business operations and services. - You will honor your commitments to other Users on the platform, including responding promptly to invitations, performing Tasks as agreed upon with Clients, and delivering high-quality services promptly. - You will only offer and provide services that align with your skills and expertise, ensuring compliance with all applicable laws. - You will not engage in any fraudulent, deceptive, or misleading practices while using the platform. - You will fulfill all tax obligations and legal requirements arising from your use of the Go Fix It Now Platform. - You will not engage in any activity that may harm the reputation of Go Fix It Now or its Users. - You will promptly notify Go Fix It Now of any changes to your registration information.

3. Contract between Clients and Fixers

Please be advised that the formation of a legally binding contract, referred to as the "Service Agreement," occurs when both parties, namely the User and the other User, agree upon the terms of a Task. It is important to note that the terms of the Service Agreement encompass the terms outlined in Section 3, the engagement terms proposed and accepted on the Go Fix It Now Platform, and any other contractual terms mutually accepted by the Fixer and their Client, provided that these terms do not conflict with the terms in this Agreement, including Section 3, and do not expand Go Fix It Now's obligations or restrict its rights under this Agreement. It is crucial to understand that Go Fix It Now is not a party to any Service Agreement, and the formation of such an agreement does not establish an employment or other service relationship between Go Fix It Now and the Fixer, nor does it create an employment relationship between the Client and the Fixer.

Users are not authorized to enter into written or oral contracts, whether implied or express, on behalf of Go Fix It Now. Go Fix It Now's role, beyond facilitating connections between Clients and Fixers through its web-based communications platform, is to act as a limited payment collection agent for the Fixer. This entails facilitating payment for Jobs on behalf of the Fixer through the Go Fix It Now Platform using the PSP. It is important to note that in assuming the role of a limited payment collection agent, Go Fix It Now does not possess any other agency or authority to act on behalf of the Fixer, and therefore, it assumes no liability or responsibility for any actions or omissions of the Fixer,

whether within or outside of the Go Fix It Now Platform. However, with the Client's prior approval, the Fixer is not obligated to personally perform the Task and may engage Fixer Assistants, such as assistants, helpers, subcontractors, or other personnel. For safety purposes, these Fixer Assistants must undergo a background check through the Go Fix It Now Platform. Failure on the part of the Fixer to comply with this requirement will be considered a violation of the Terms of Service and may result in removal from the Go Fix It Now Platform.

The Fixer assumes full responsibility for the acts and omissions of their Fixer Assistants and is fully accountable for the lawful payment of their compensation, benefits, and expenses, as well as any necessary tax withholdings. It is the Client's responsibility to verify that any Fixer Assistants are registered Fixers on the Go Fix It Now Platform, as the Client enters into separate Service Agreements with the Fixer and each Fixer Assistant. When using the Go Fix It Now Platform, Clients have the sole discretion to decide whether they will be present during the Task or not.

Clients who choose not to be present during the Task acknowledge that if someone else books the Task on their behalf or is present during its execution, they are appointing that person as their agent, referred to as the "Client's Agent." In such cases, the Fixer may take direction from the Client's Agent as if it were given by the Client themselves.

If you are acting as a Client's Agent and using the Go Fix It Now Platform on behalf of a Client, you confirm that you have the authority to act as their agent and bind them to all provisions of the Terms of Service. The Client assumes full responsibility for the acts and omissions of their Client's Agents. It is important to note that the Client's Agents are considered third parties for the Happiness Pledge and are therefore excluded from it. The Client is obligated to fully compensate their Fixer(s) for all Task services through the PSP, as indicated on the Go Fix It Now Platform, at the agreed-upon rates specified in the Service Agreement. Each User must comply with the Service Agreement and this Agreement throughout the engagement, performance, and completion of a Job.

4. Billing and Payment

Users of the Go Fix It Now Platform engage in contractual agreements for Tasks directly with other Users. It is important to note that Go Fix It Now does not participate as a party in any contracts for Tasks or services. Payment for services facilitated through the Go Fix It Now Platform is made directly from the Client to the Fixer via the Payment Service Provider (PSP), and not through Go Fix It Now. It is important to understand that Go Fix It Now is not obligated to compensate the Fixer if the Client fails to make payment for services. To ensure a smooth transaction, the Task Payment, service charge, and platform fee must be paid through the PSP. Users of the Go Fix It Now Platform will be required to provide their payment method details to both Go Fix It Now and the PSP.

Fixers hold the responsibility of accurately invoicing their Clients within 24 hours of completing the work, regardless of whether the job is fully completed or ongoing in nature. Clients are expected to fulfill the payment obligation outlined in the invoice(s) for each Job. This invoice will include the agreed-upon pricing terms for the Task provided by the Fixer, any agreed-upon out-of-pocket expenses, the service charge assessed by Go Fix It Now for the use of the platform, and the platform fee (also known as Trust & Support Fee) assessed by Go Fix It Now to cover various business objectives such as customer support and the Happiness Pledge. In certain cases, cancellation fees may also be applicable.

It is important to note that any tips or gratuities added by the Client or at their direction will go directly to the Fixer. Additionally, Clients may be subject to credit card processing fees equal to 3% of the total expenses if the expenses related to a Job individually or collectively within 30 days exceed £300. Fixers are responsible for paying registration fees (if applicable), cancellation fees (if applicable), and repayment of any erroneous payments.

Fixers are required to set up an account with the PSP, which may involve registration, agreement to the PSP Services Agreement, and completion of a vetting process or account validation as requested by the PSP. By accepting these Terms of Service, each Fixer acknowledges that they have reviewed and agreed to the PSP Services Agreement. It is important to note that Go Fix It Now is not a party to the PSP Services Agreement and holds no obligations, responsibilities, or liabilities towards any Fixer or other party under the PSP Services Agreement.

To ensure the security of User information and prevent fraud, Go Fix It Now and/or the PSP may validate an account before activation and before each booking. As part of this validation process, temporary charges may be placed on the associated account and subsequently refunded within 1-3 business days. The amount of the temporary charge may vary depending on the estimated value of the Task and expenses, due to varying requirements from the PSP and credit card issuers.

Upon receiving confirmation through the Go Fix It Now Platform or via email that a Job has been completed, the Client automatically authorizes the PSP to process the corresponding invoice(s). In the event of a cancellation or failure to appear at the scheduled time for performance, Users may be billed a one-hour cancellation fee at the Fixer's hourly rate through the PSP.

Go Fix It Now reserves the right, though not the obligation, to take certain actions in response to requests from Clients or Fixers, or upon notice of potential fraud, unauthorized charges, or misuse of the platform. These actions may include placing a hold on Job Payments, out-of-pocket expenses, tips, or gratuities (if applicable), or arranging for refunds or credits through the PSP. Users of the Go Fix It Now Platform are responsible for any taxes, including VAT, that are required to be paid on the Tasks provided under the Agreement.

5. Contests, Gift Cards, and Promotional Codes

Go Fix It Now may occasionally offer promotional opportunities and contests to our Users. These promotions are solely at the discretion of Go Fix It Now and can be implemented, modified, or removed without prior notice. The liability of Go Fix It Now, its Affiliates, and corporate partners about these promotions is subject to the limitations outlined in Section 17 of our Terms of Service. We provide Go Fix It Now gift cards ("Gift Cards") and promotional codes ("Promo Codes") that can be used to partially or fully pay for Task Payments and our service charge and platform fee. However, they cannot be used for reimbursement of out-of-pocket expenses or tips associated with a Task provided through the Go Fix It Now Platform. (a) Promo Codes:

Promo Codes are offered by Go Fix It Now to reduce the amount a Client pays for a Task Payment, service charge, and/or platform fee. The use of Promo Codes does not affect the amount received by a Fixer. Promo Codes are intended solely as a promotional initiative and do not create a relationship between Go Fix It Now, the Fixer, or the Client, nor do they constitute wages, fees, or other payments to the Fixer.

You must use Promo Codes by their specific terms and conditions. Each new user can only use a Promo Code once, regardless of the email address used during registration. Go Fix It Now reserves the right to withhold or deduct credits or benefits obtained through the use of a Promo Code if it was used in error, fraudulently, illegally, or in violation of the applicable terms and conditions or this Agreement. (b) Gift Cards: Gift cards can only be used for Jobs performed on the Go Fix It Now Platform, and they are non-replaceable if lost or stolen. They have no expiration date and no cash value, except as required by law.

Gift Cards must be directly entered into the Client account and cannot be accepted by Fixers as a payment method. Gift Cards cannot be combined with other Gift Cards, gift certificates, or Promo Codes. There is no associated credit card, credit line, overdraft protection, or deposit account with Gift Cards. Reloading or adding value to Gift Cards is not currently possible. If a Gift Card's balance is insufficient to cover a purchase, the Gift Card holder must pay the remaining amount through another means. Unused Gift Card balances are non-transferable.

Go Fix It Now reserves the right to correct the balance of a Gift Card if a billing error is identified. We also reserve the right to limit the quantity of Gift Cards purchased by individuals or entities and to cancel a Gift Card if it was obtained through fraudulent or unauthorized means. The use of Gift Cards is subject to this Agreement, and using a Gift Card signifies acceptance of these terms and conditions.

You agree to adhere to all terms and conditions related to Gift Cards.

6. Public Areas; Acceptable Use

The Go Fix It Now Platform is equipped with various features, including profiles, email systems, blogs, message boards, reviews, ratings, task postings, chat areas, news groups, forums, communities, and other communication facilities ("Public Areas") that facilitate User interaction. These Public Areas are intended solely for relevant and appropriate communication among Users. To maintain the safety and integrity of the Go Fix It Now Platform, it is advised that Users refrain from sharing personal contact information with other Users.

The Go Fix It Now Platform must not be utilized for any of the following purposes: - Defaming, abusing, harassing, stalking, threatening, intimidating, misrepresenting, misleading, or otherwise violating the rights of others, including Users and Go Fix It Now staff. - Publishing, posting, uploading, distributing, or disseminating any profane, defamatory, infringing, obscene, or unlawful language, material, or information. - Uploading files that contain software or other material that violates the intellectual property rights of any User, third party, or Go Fix It Now, or infringes upon rights of privacy or publicity.

Uploading files or scripts that may cause damage to Go Fix It Now or its Users' computers, such as Trojan horses, corrupt files, SQL injections, worms, timebombs, cancelbots, or any other harmful software. - Advertising or offering to sell goods or services unrelated to the Job services for commercial purposes on the Go Fix It Now Platform. - Posting or completing Tasks that involve the purchase of gift cards or money orders without obtaining pre-authorization from Go Fix It Now,

posting ratings or reviews on third-party websites in violation of their terms of use, or engaging in any illegal, dangerous, harmful, or otherwise inappropriate activity as determined by Go Fix It Now in its sole discretion. - Conducting or forwarding surveys, contests, pyramid schemes, or chain letters. - Impersonating another person or allowing any other person or entity to use your user profile to post or view comments. While using the Go Fix It Now Platform, it is prohibited to: - Use the platform for unauthorized or illegal purposes, including posting or performing Tasks in violation of local, state, provincial, national, or international law.

Post or upload content without obtaining the necessary rights and permissions to do so. - Spam by repeatedly posting the same Task. - Download files posted by other Users that are known or reasonably should be known to be illegally distributed. - Restrict or inhibit other Users from using and enjoying the Public Areas. - Imply or state that any statements made, whether on or off the Go Fix It Now Platform, are endorsed by Go Fix It Now without prior written consent.

Use automated processes or devices to collect, mine, republish, redistribute, transmit, sell, license, download, manage, or index the Go Fix It Now Platform or the personal information of others. - Frame or enclose the Go Fix It Now Platform or any portion thereof. - Hack or interfere with the Go Fix It Now Platform, its servers, or any connected networks. - Adapt, alter, license, sublicense, or translate the Go Fix It Now Platform for personal or commercial use. - Remove, alter, or misuse any copyrights, trademarks, or proprietary marks or rights owned by Go Fix It Now and Affiliates.

Upload offensive and/or harmful content, including content that promotes racism, bigotry, hatred, or physical harm against any individual or group. - Upload content that exploits people in an abusive, violent, or sexual manner. - Use the platform to solicit for other businesses, websites, or services, or to contact Users for employment, contracting, or any purpose unrelated to the use of the Go Fix It Now Platform as outlined in this agreement. - Collect the personal information of Users through electronic or other means. - Use the Go Fix It Now Platform or Task services in violation of this agreement.

Use the Go Fix It Now Platform falsely or misleadingly, or to access or obtain Go Fix It Now's trade secret information for public disclosure or other purposes. - Attempt to circumvent the payments system, service charge, or platform fee, such as by making or processing payments outside of the Go Fix It Now Platform, providing inaccurate information on invoices, or invoicing fraudulently. - Register under different usernames or identities after account suspension or termination, or register using multiple usernames or false identities, or register using a false or disposable email or phone number.

Encourage any third party to engage in the aforementioned restricted activities. - Utilize tools to mask your IP address, such as the TOR network. Please note that all submissions made to Public Areas will be publicly accessible, and you will be identified by your name or login identification when communicating in these areas. Go Fix It Now is not responsible for the actions of Users regarding any information or materials posted in Public Areas.

7. Mobile App Updates and Upgrades

By installing the application(s), you hereby acknowledge and grant consent to the installation of the aforementioned application(s) and any subsequent updates or upgrades that may be released through the Go Fix It Now Platform. It is important to note that the application(s), including any updates or upgrades, may initiate automatic communication between your device and Go Fix It Now's servers to facilitate the functionality of the application(s) and record usage metrics. Furthermore, it is possible that the application(s) may impact your device's preferences or data associated with the application(s), and may also collect personal information in accordance with our Privacy Policy. It is within your prerogative to uninstall the application(s) at your discretion.

8. Deactivation and Suspension

In the event of a potential breach of this Agreement, Go Fix It Now reserves the right to suspend your access to the Go Fix It Now Platform pending an investigation. If it is determined that you have breached any provision of this Agreement, Go Fix It Now may deactivate your account or impose limitations on your use of the platform. You will be notified in writing of this determination and if you wish to appeal, please contact policies@gofixitnow.com within 14 days of receiving the notice, providing grounds for your appeal.

If your account is suspended, deactivated, or limited as per Section 8, you are strictly prohibited from creating a new account using your name, a fictitious name, or the name of any third party, even if you are acting on their behalf. This Agreement will remain legally binding even after your access to the Go Fix It Now Platform is suspended, terminated, or limited, and Go Fix It Now reserves the right to take appropriate legal action by the terms of this Agreement.

Go Fix It Now reserves the sole discretion to modify or discontinue any part of the Go Fix It Now Platform, whether temporarily or permanently. You will be notified of any such modifications or discontinuations as required by law. To the extent permitted by law, Go Fix It Now shall not be held liable for any modifications or discontinuations of the platform. Furthermore, Go Fix It Now has the authority to restrict individuals from completing registration as a Fixer if their presence poses a threat to the safety and integrity of the platform or if such restriction is necessary to address other reasonable business concerns.

You have the right to terminate this Agreement at any time by ceasing all use of the Go Fix It Now Platform and deactivating your account. However, certain provisions of this Agreement will continue to be enforceable even after its expiration or termination, ensuring their full force and effect regardless of the conclusion of this Agreement or your use of the Go Fix It Now Platform.

9. Account, Password, Security, and Telephone Communications

To utilize the Go Fix It Now Platform, you must complete the registration process and establish an account. Please note that as the sole authorized user of your account, it is your responsibility to maintain the confidentiality of any login credentials, passwords, and account numbers provided by you or issued to you by Go Fix It Now for accessing the platform.

You bear full and exclusive liability for any activities conducted under your password or account, even if such activities were not authorized by you. It is important to acknowledge that Go Fix It Now does not exercise control over the utilization of any user's account and explicitly disclaims any liability arising therefrom. If you suspect unauthorized usage of your password or account, or if you suspect any breach of security, it is incumbent upon you to promptly notify Go Fix It Now.

Please be advised that telephone conversations involving Go Fix It Now, its agents, and affiliates may be subject to monitoring and recording for quality control and training purposes. As a user, you affirm the accuracy and truthfulness of any contact information provided to Go Fix It Now, its agents and affiliates, as well as other users.

This includes but is not limited to, your name, business name, mailing address, email address, residential or business telephone number, and/or mobile telephone number. Moreover, you confirm that you are the rightful subscriber or owner of any telephone number you provide, and it is strictly prohibited to furnish a phone number that does not belong to you. Should we discover that any information supplied during the registration process is false or inaccurate,

We reserve the right to suspend or deactivate your account. Furthermore, if any changes occur to your contact information, you must promptly inform Go Fix It Now before the implementation of said changes by visiting help.gofixitnow.com. In the event of a change in ownership of your telephone numbers, you may notify Go Fix It Now by texting "STOP" to any text message sent to the retiring phone number.

10. User Generated Content

The term "User Generated Content" refers to any information and materials that you provide to Go Fix It Now, its corporate partners, or other users about your registration and use of the Go Fix It Now Platform, as well as your participation in promotional campaigns organized by Go Fix It Now.

This includes any information and materials that you post or transmit for use in Public Areas. It is important to note that you are solely responsible for your User Generated Content, and we simply act as a conduit for its online distribution and publication. Please be aware that Go Fix It Now is not involved in the creation or development of User Generated Content.

We do not assume any responsibility for such content and cannot be held liable for any claims arising from or relating to it. Additionally, while we do not have an obligation to monitor or review User Generated Content, we reserve the right to limit or remove any content that does not comply with the terms of our agreement.

By providing User Generated Content, you represent and warrant that it will be truthful, accurate, complete, and not misleading. It should not involve the transfer or sale of illegal, counterfeit, or stolen items. Furthermore, it should not infringe on any third party's privacy rights or any intellectual property rights, such as copyright, patent, trademark, trade secret, or rights of publicity or personality.

It should also comply with all applicable laws and regulations, including those governing export control, consumer protection, unfair competition, anti-discrimination, incitement of hatred, false or misleading advertising, anti-spam, and privacy. Additionally, your content should not be defamatory, libelous, malicious, threatening, harassing, obscene, harmful to minors, or contain any viruses or malicious scripts.

It is important to note that your User Generated Content should not claim or suggest in any way that you are employed or directly affiliated with Go Fix It Now. It should not create any liability for us or cause us to lose the services of our Internet Service Providers or other partners or suppliers.

On the Go Fix It Now Platform, you may come across User Generated Content in the form of reviews and ratings for specific Fixers. Please note that such Feedback represents the opinion of the user who provided it and not the opinion of Go Fix It Now. We do not verify or approve Feedback and cannot be held responsible or liable for it. We encourage users to provide objective, constructive, and honest Feedback about their experiences with other users.

While we are not obligated to investigate the accuracy or reliability of any remarks posted by users, we may choose to do so at our discretion. It is important to understand that Feedback allows users to share their experiences, and you should not complain or take action simply because you disagree with the feedback. If you believe that a review violates our agreement or our Ratings and Reviews Policy, you may request its removal by contacting our Support team.

Each client should conduct their own research to ensure that a specific Fixer has the necessary qualifications for a task. At Go Fix It Now, we respect the rights of others and expect our users to do the same. If you believe that any User Generated Content on the Go Fix It Now Platform is objectionable or infringes upon your rights or the rights of others, we encourage you to notify us.

If you come across User Generated Content that promotes crimes against humanity, incites hatred and/or violence, or involves child pornography, it is your duty to inform us immediately. Such notifications can be made through the Go Fix It Now platform or by sending a written communication to our address at 5 Brayford Square London E1 OSG.

11. Links to Third-Party Websites

The Go Fix It Now Platform may include hyperlinks to third-party websites. These links should not be interpreted as an endorsement or affiliation with those websites, their content, or their operators. They are provided solely as a service for information, reference, and convenience. Go Fix It Now does not control these websites and is not responsible for their availability, accuracy, content, advertising, products, or services.

It is your responsibility to assess the content and usefulness of information obtained from these websites. You acknowledge and agree that Go Fix It Now is not involved in the creation or development of third-party websites and disclaims any responsibility for them.

Go Fix It Now cannot be held liable for any claims arising from or related to third-party websites. Furthermore, Go Fix It Now has no obligation to monitor, review, or remove links to third-party websites, but reserves the right to limit or remove such links at its discretion.

The use of any website controlled, owned, or operated by a third party is subject to the terms and conditions of use and privacy policies of those websites. Accessing such third-party websites is done at your own risk. Go Fix It Now explicitly disclaims any liability that may arise from your use or viewing of websites or other materials associated with links on the Go Fix It Now Platform. By using the links on the Go Fix It Now Platform.

You agree to hold Go Fix It Now harmless from any liability that may result. As part of the functionality of the Go Fix It Now Platform, you have the option to link your account with third-party social networking service providers (such as Facebook or Google).

This can be done by either providing your login information through the Go Fix It Now Platform or granting Go Fix It Now access to your Third-Party Account, as permitted by the terms and conditions of each Third-Party Account. You confirm that you have the right to disclose your Third-Party Account login information and grant Go Fix It Now access to your Third-Party Account without violating any terms and conditions, and without obligating Go Fix It Now to pay fees or be subject to usage limitations imposed by the third-party service providers.

By granting Go Fix It Now access to your Third-Party Accounts, you understand that Go Fix It Now may access, make available, and store your public profile and other information provided in your Third-Party Account, which will be accessible through your Go Fix It Now account.

This includes friend lists and additional information specified during the linking process. Unless otherwise stated, all content from Third-Party Accounts will be considered User Generated Content. Depending on the Third-Party Accounts you choose and your privacy settings, personally identifiable information or personal data that you post on your Third-Party Accounts may be accessible through your Go Fix It Now account.

Please note that if a Third-Party Account becomes unavailable or Go Fix It Now's access is terminated, the associated content may no longer be available on the Go Fix It Now Platform. You can disconnect your Third-Party Accounts from your Go Fix It Now account at any time by revoking permissions in your Third-Party Account settings.

Please be aware that your relationship with the third-party service providers associated with your Third-Party Accounts is solely governed by your agreements with them. Go Fix It Now does not review SNS Content for accuracy, legality, or non-infringement, and is not responsible for any SNS Content.

12. Go Fix It Now Operates as an Online Marketplace

Go Fix It Now functions as an esteemed online platform that serves as a conduit between Clients and service providers (known as Fixers) who possess a desire to undertake a diverse range of Tasks. It is crucial to note that Go Fix It Now does not engage in the execution of Jobs nor does it employ individuals to carry out such tasks.

Fixers, operating as independent business owners, are typically involved in a self-established business that aligns with the nature of the services rendered for Clients via the Go Fix It Now Platform. It is important to emphasize that Go Fix It Now does not exercise control or direct the performance of services by Fixers, nor does it determine their work locations or hours. Fixers, in their capacity, provide services under their own name or business identity, and not under the auspices of Go Fix It Now.

Furthermore, Fixers are responsible for procuring the tools and supplies required to fulfill their services; Go Fix It Now does not provide any such equipment or materials. Fixers are afforded the freedom to maintain a clientele without any restrictions imposed by Go Fix It Now, and they are also at liberty to offer and provide their services through alternative platforms, including those in direct competition.

Go Fix It Now does not impose regulations on Fixers' working hours or terms. Additionally, Fixers possess the autonomy to accept or decline Clients and contracts without incurring any penalties. However, if Fixers chooses to accept a Client or contract via the Go Fix It Now Platform, it is expected that they fulfill their contractual obligations. The rates established for Fixers are determined by Go Fix It Now, with a commission of 20% retained to facilitate the provision of services.

It is vital to note that the Go Fix It Now Platform does not operate as an employment agency or business, and Go Fix It Now does not function as an employer for any User. Fixers acknowledge and affirm that they are accountable for exercising their business judgment when entering into Service Agreements and executing Tasks. Depending on how they exercise this business judgment, there exists the potential for individual profit or loss.

13. Go Fix It Now Happiness Guarantee

The Go Fix It Now Happiness Guarantee, which applies to the country where the Job is performed, is an integral part of this Agreement and is incorporated by reference. Fixers possess the authority to determine the categories in which they are qualified to task and establish the scope of the Task directly with their Client.

Go Fix It Now does not oversee, monitor, or direct how a Fixer carries out a Task, nor does it monitor Jobs or chat threads between Users. Additionally, Go Fix It Now does not assume any responsibility for the actions of Users. Clients are strongly advised to verify with their Fixer that they possess the necessary qualifications to perform the Jobs before the Task takes place.

Go Fix It Now does not assume liability for the acts or omissions of Users, nor does it provide insurance coverage for any losses incurred by Users. However, Go Fix It Now is committed to ensuring Users' satisfaction with their experience using the Go Fix It Now Platform, and the Happiness Guarantee is designed to promote continued utilization of the platform. Payments made under the Happiness Guarantee are entirely discretionary and subject to specific conditions, limitations, and exclusions outlined in the Happiness Guarantee.

It is important to note that the Happiness Guarantee does not supersede any of the terms outlined in the Terms of Service or the Privacy Policy, including any limitations on liability specified in these terms. In the unlikely event of a conflict between the Happiness Guarantee and these Terms of Service, the Terms of Service take precedence over any conflicting interpretation of the Happiness Guarantee.

Lastly, it is essential to understand that the Happiness Guarantee does not function as insurance, and Go Fix It Now is not to be regarded as an insurer in the traditional sense for regulatory purposes.

14. Intellectual Property Rights

All intellectual property, including text, graphics, editorial content, data, formatting, graphs, designs, HTML, look and feel, photographs, music, sounds, images, software, videos, typefaces, and other content, including Go Fix It Now designs, trademarks, and logos (collectively referred to as "Proprietary Material"), that users encounter on the Go Fix It Now Platform is the exclusive property of Go Fix It Now Ltd.

This ownership excludes User Generated Content, for which users grant Go Fix It Now a license to use as outlined in Article 10. The Proprietary Material is protected by all applicable copyright, patent, and other proprietary rights laws, both domestically and internationally. Users are strictly prohibited from copying, downloading, using, redesigning, reconfiguring, or retransmitting any content from the Go Fix It Now Platform without obtaining express prior written consent from Go Fix It Now and, if applicable, the rights holder of the User-Generated Content. Any unauthorized use of the Proprietary Material is expressly forbidden.

The service marks and trademarks associated with Go Fix It Now, including but not limited to Go Fix It Now, Fix It Now for Good, and their respective logos, are service marks owned by Go Fix It Now Ltd. Any other trademarks, service marks, logos, and/or trade names displayed on the Go Fix It Now Platform belong to their respective owners. Users are not permitted to copy or use any of these marks, logos, or trade names without obtaining the express prior written consent of the respective owner.

15. Copyright Complaints and Copyright Agent

Go Fix It Now prioritizes the protection of intellectual property and expects its Users to adhere to the same principle. If you have a genuine belief that any materials provided on or through the Go Fix It Now Platform infringe upon your copyright or other intellectual property rights, we kindly request that you provide the following information to Go Fix It Now's Copyright Agent at: Go Fix It Now, 5 Brayford Square, London, E10SG, UK or copyright@gofixitnow.co.uk: -

A comprehensive description of the copyrighted work that you claim has been infringed, including the URL or specific location on the Go Fix It Now Platform where the allegedly infringing material is visible. Please provide sufficient details to enable Go Fix It Now to locate the material, and explain the basis for your belief that an infringement has occurred. - Details regarding the location of the original or an authorized copy of the copyrighted work, such as the URL where it is posted or the name of the publication in which it is published.

Your complete contact information, including your name, address, telephone number, and email address. - A statement from you affirming your good faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law. - A statement from you, made under penalty of perjury, confirming the accuracy of the information provided in your notice and asserting that you are the copyright owner or authorized to act on behalf of the copyright owner. - Your electronic or physical signature as the copyright owner or as the person authorized to act on behalf of the copyright owner. We appreciate your cooperation in this matter and assure you that we will handle your complaint with the utmost professionalism and diligence.

16. Confidential Information

Acknowledging the importance and value of Confidential Information, it is imperative that you, as a user of the Go Fix It Now platform, adhere to the following guidelines. For the duration of your account's existence on Go Fix It Now, and for an additional period of ten years after its termination, you are strictly prohibited from disclosing, transferring, or utilizing any Confidential Information, unless it is solely to use the Go Fix It Now platform by the Terms of Service.

If it is necessary to share the Confidential Information with your authorized employees or agents, they must also be bound by the obligation to maintain its confidentiality. It is your responsibility to make every effort to safeguard the Confidential Information from unauthorized disclosure, transfer, or use. Should you become aware of any circumstances that may constitute unauthorized disclosure, transfer, or use of Confidential Information, you must promptly inform Go Fix It Now in writing. Upon deactivation of your User account or termination of this Agreement, regardless of the reason, you are required to promptly return all original materials and copies containing Confidential Information to Go Fix It Now.

The term "Confidential Information" encompasses all trade secrets, confidential and proprietary information, as well as any other data or information about Go Fix It Now that is not publicly known or accessible to third parties who could derive value from its use or disclosure. This includes technical data, research, product plans, services, customers, software, developments, inventions, processes, technology, designs, engineering, marketing, finances, and other proprietary materials. It also includes any confidential information relating to Go Fix It Now's business, operations, properties, staff, users, partners, or any other business-related information obtained in writing, orally, through drawings, or by observation.

16. Confidential Information

It is acknowledged that the Confidential Information, as defined below, held by Go Fix It Now is a valuable and unique asset. By agreeing to these Terms of Service, you are bound to not disclose, transfer, or use any Confidential Information for any purpose other than the use of the Go Fix It Now Platform. This obligation extends for the lifetime of your account on Go Fix It Now, plus an additional 10 years thereafter.

If it is necessary to disclose the Confidential Information to your authorized employees and agents, they must also be bound by the same confidentiality obligations. You are required to make every effort to protect the Confidential Information from unauthorized disclosure, transfer, or use. If any circumstances arise that may constitute unauthorized disclosure, transfer, or use of the Confidential Information, you must promptly notify Go Fix It Now in writing. Upon deactivation of your User account or termination of this Agreement, for any reason, you are obligated to promptly return all originals and copies of materials containing the Confidential Information to Go Fix It Now.

The term "Confidential Information" encompasses Go Fix It Now's trade secrets, confidential and proprietary information, and any other information and data that is not generally known to the public or third parties who could derive value from its use or disclosure. This includes technical data, know-how, research, product plans, products, services, customers, markets, software, developments, inventions, processes, formulas, technology, designs, drawings, engineering, hardware configuration information, marketing, finances, strategic and other proprietary materials, as well as confidential information relating to Go Fix It Now's business, operations, or properties. This includes information about Go Fix It Now's staff, Users, partners, or any other business information that is disclosed or obtained in writing, orally, by drawings, or through observation.

17. Disclaimer of Warranties

Use of the Go Fix It Now Platform is entirely at your own risk. The technology provided by the platform is offered on an "as is" basis, without any warranties or conditions of any kind, whether express or implied. This includes but is not limited to warranties or conditions of merchantability, fitness for a particular purpose, good and workmanlike services, and non-infringement. Go Fix It Now makes no warranties or representations regarding the accuracy or completeness of the content provided through the platform or the content of any linked sites.

We assume no liability or responsibility in contract, warranty, or tort for any errors, mistakes, or inaccuracies of content. Furthermore, we are not liable for any personal injury or property damage resulting from your access to and use of the platform, or any access to or use of our secure servers and/or any personal or financial information stored therein. We also disclaim responsibility for events beyond our reasonable control.

Go Fix It Now does not warrant, endorse, guarantee, or assume responsibility for any services advertised or offered by third parties through the platform or any linked websites. We will not be a party to or in any way be responsible for monitoring any transaction between you and other users or third-party providers of products or services.

As with any purchase, you should use your best judgment and exercise caution where appropriate. Additionally, Go Fix It Now and its affiliates do not warrant that access to the platform will be uninterrupted or error-free. We do not make any warranty regarding the results that may be obtained from the use of the platform, or the timeliness, accuracy, reliability, completeness, or content of any task, service, information, or materials provided through or in connection with the use of the platform.

We are not responsible for the conduct, whether online or offline, of any user. Furthermore, we do not warrant that the platform is free from computer viruses, system failures, worms, trojan horses, or other harmful components or malfunctions, including during hyperlinks to or from third-party websites. We will implement appropriate security measures to protect any personal information supplied by you. Notwithstanding any feature provided to expedite the selection process, each client is responsible for determining the task and selecting their fixer. Go Fix It Now does not warrant any goods or services purchased by a client and does not recommend any particular fixer.

We do not provide any warranties or guarantees regarding a fixer's ability, professional accreditation, registration, or license. Furthermore, you acknowledge and agree that Go Fix It Now is only willing to provide the platform if you agree to certain limitations of our liability to you and third parties. Therefore, you agree not to hold Go Fix It Now and its affiliates, or their corporate partners, liable for any claims, demands, damages, expenses, losses, governmental obligations, suits, and/or controversies of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, direct, indirect, incidental, actual, consequential, economic, special, or exemplary, including attorneys' fees and costs.

This includes liabilities that have arisen or may arise relating to your or any other party's use of or inability to use the platform, including any liabilities arising in connection with the conduct, act, or omission of any user, any dispute with any user, any instruction, advice, act, or service provided by Go Fix It Now and its affiliates, and any destruction of your user-generated content. Under no circumstances will Go Fix It Now and its affiliates or their corporate partners be liable for any direct, indirect, incidental, actual, consequential, economic, special, or exemplary damages arising out of or in any way connected with your use of or inability to use the platform or the task services.

This includes but is not limited to lost profits, loss of data, loss of goodwill, service interruption, computer damage, system failure, failure to store any information or other content maintained or transmitted by Go Fix It Now, the cost of substitute products or services, or attorneys' fees and costs. Some jurisdictions may not allow the exclusion of certain warranties or limitation of incidental or consequential damages, in which case the above limitations may not apply to you in their entirety.

Go Fix It Now and its affiliates expressly disclaim any liability that may arise between users of the platform. We also do not accept any liability concerning the quality or fitness of any work performed via the platform. If, notwithstanding the foregoing exclusions, it is determined that Go Fix It Now and its affiliates or their corporate partners are liable for damages, in no event will the aggregate liability exceed the total fees paid by you to Go Fix It Now (if you are a client) or the total task payments paid to you by clients (if you are a fixer) during the six months prior to the time such claim arose, to the extent permitted by applicable law.

18. Indemnification

By accepting these terms, you acknowledge and agree to hold Go Fix It Now and its affiliates harmless from any liabilities arising from the following circumstances:

- (i) Your use or inability to use the Go Fix It Now Platform or your participation in it.
- (ii) Your participation in Jobs, including your ability or inability to perform them or receive payment for them.
- (iii) Your breach or violation of this agreement.
- (iv) Your violation of any law or the rights of any user or third party.
- (v) Your failure to uphold the representations and warranties outlined in Section 2.
- (vi) Any content submitted by you or using your account on the Go Fix It Now Platform, including any potential infringement on third-party intellectual rights or illegality.
- (vii) If you are a client, the actions or omissions of any agents representing the client. Go Fix It Now reserves the right, at its sole discretion, to assume the exclusive defense and control over any matter subject to your indemnification, at its own expense. You are prohibited from settling any claim or matter without prior written consent from Go Fix It Now.

19. Dispute Resolution

To expedite the resolution process and minimize the costs associated with any potential disputes, disagreements, or claims arising from or about your utilization of the Go Fix It Now Platform, your affiliation with Go Fix It Now, Jobs, or this Agreement (including previous versions), ("Dispute"), both you and Go Fix It Now agree to initially engage in amicable negotiations for a minimum period of 30 days before pursuing any out-of-court settlement options (such as mediation). To send such notifications, your designated address shall be the one associated with your account, accompanied by an email copy sent to the email address provided to Go Fix It Now. Go Fix It Now's address for such notifications is as follows: Attention: Legal Go Fix It Now, 5 Brayford Square, London, E1 OSG.

20. App Store Sourced Apps

The conditions outlined below pertain to any application accessed or downloaded from the Apple AppStore, referred to as an "App Store Sourced Application": It is important to recognize and agree that the Agreement is solely between you and Go Fix It Now. Apple is not a party to this Agreement, except as a third-party beneficiary as described below. Additionally, it is crucial to note that Go Fix It Now, and not Apple, is exclusively responsible for the App Store Sourced Application and its content.

Your use of the App Store Sourced Application must adhere to the App Store Terms of Service. Please be aware that Apple has no obligation whatsoever to provide maintenance and support services for the App Store Sourced Application. If the App Store Sourced Application fails to meet any applicable warranty, you may notify Apple.

Apple will then refund the purchase price for the App Store Sourced Application to you. However, it is important to note that to the maximum extent permitted by applicable law, Apple will have no other warranty obligation concerning the App Store Sourced Application. Any other claims, losses, liabilities, damages, costs, or expenses resulting from a failure to meet any warranty will be the sole responsibility of Go Fix It Now, subject to the warranty limitations and exclusions outlined in this Agreement.

Both you and Go Fix It Now acknowledge that Apple is not responsible for addressing any claims you or any third party may have regarding the App Store Sourced Application or your possession and use of it. This includes, but is not limited to, product liability claims, claims of non-compliance with legal or regulatory requirements, and claims arising under consumer protection or similar legislation. In the event of a third-party claim alleging that the App Store Sourced Application or your possession and use of it infringes on their intellectual property rights, Go Fix It Now (and not Apple) will be solely responsible for investigating, defending, settling, and discharging any such intellectual property infringement claim, to the extent required by this Agreement.

Both you and Go Fix It Now acknowledge and agree that Apple, along with its subsidiaries, are third-party beneficiaries of this Agreement about your license of the App Store Sourced Application. Upon your acceptance of the terms and conditions of this Agreement, Apple will have the right (and will be deemed to have accepted the right) to enforce this Agreement about your license of the App Store Sourced Application against you as a third-party beneficiary. It is crucial to comply with all applicable third-party terms of agreement when using the App Store Sourced Application, in addition to any other terms outlined in this Agreement.

21. No Agency; No Employment

This Agreement does not establish or suggest the existence of any agency, partnership, joint venture, employer-employee, or franchisor-franchisee relationship.

22. General Provisions

Failure by Go Fix It Now to enforce any provision(s) of this Agreement shall not be considered a waiver of any provision or right. This Agreement represents the comprehensive and exclusive agreement between you and Go Fix It Now regarding its subject matter, superseding and governing any previous agreements or communications, unless otherwise specified in the Arbitration Agreement in Section 28A. However, this Agreement does not override other agreements concerning different subject matters that you may have with Go Fix It Now. If a provision is found to be partially or wholly invalid, illegal, or unenforceable, it will be modified or restructured to the extent necessary to ensure its validity, legality, and enforceability.

If modification or restructuring is not feasible, the provision will be removed from the Agreement without affecting the validity, legality, or enforceability of the remaining provisions. You acknowledge and consent that we have the right to assign or transfer this Agreement without requiring your consent, including but not limited to assignments to a parent or subsidiary, an acquirer of assets, or any other successor or acquirer.

Once the assignment of the Agreement becomes effective, Go Fix It Now will be released from all rights, obligations, and liabilities to you that arise after the effective date of the assignment, and the assignee entity will assume responsibility for fulfilling this Agreement. You are not permitted to assign or transfer this Agreement without our prior written approval. Any assignment made in violation of this Section 22 will be considered null and void. This Agreement will benefit Go Fix It Now, its successors, and assigns.

23. Licensing

Fixers are solely responsible for identifying and obtaining any necessary licenses, permits, or registrations before providing services and undertaking Jobs. It is important to note that certain types of Tasks and services may be strictly prohibited, and Fixers must exercise caution to avoid engaging in such prohibited Jobs and services. Non-compliance with these regulations may result in penalties, including fines and other law enforcement actions.

If you have any inquiries regarding the application of national/state/provincial/territorial and local laws to your Jobs and services on the Go Fix It Now Platform, it is advisable to seek appropriate legal guidance. Please be aware that Go Fix It Now does not supervise, scope, direct, control, or monitor a Fixer's work or performance of Jobs.

It is the responsibility of Clients to assess whether a Fixer possesses the necessary qualifications to carry out a specific Task. Clients may find it beneficial to consult their national/state/provincial/territorial or local requirements to determine if certain Tasks require the expertise of a licensed or registered professional. Additionally, Clients are encouraged to communicate with their Fixer regarding any potential hazards, obstacles, or impediments at the Task location, both visible and concealed, that may affect the successful completion of the jobs.

24. Changes to this Agreement and the Go Fix It Now Platform

Go Fix It Now, as the sole authority, reserves the right to exercise its discretion in modifying, amending, supplementing, suspending, discontinuing, or removing any provisions outlined in this Agreement. This includes the Terms of Service, Privacy Policy, and Happiness Pledge.

Additionally, Go Fix It Now holds the prerogative to review, enhance, modify, or terminate the Go Fix It Now Platform, as well as any content or information provided through it, either temporarily or permanently. Such actions may be taken at any time, with or without prior notice, and without incurring any liability on the part of Go Fix It Now.

We will make reasonable efforts to inform you of any significant changes to this Agreement via email. However, please note that we cannot be held liable for any failure to do so. If any future alterations to this Agreement are unacceptable to you or lead to non-compliance with its terms, it is imperative that you deactivate your account and immediately cease using the Go Fix It Now Platform.

By continuing to use the Go Fix It Now Platform after any modifications to this Agreement, you fully and irrevocably accept all such changes, unless prohibited by applicable laws or regulations in your jurisdiction. Furthermore, Go Fix It Now reserves the right to impose restrictions on certain features or limit your access to all or a portion of the Go Fix It Now Platform without prior notice or liability.

25. No Rights of Third Parties

The provisions outlined in this Agreement are exclusively intended for the benefit of the Parties involved, as well as their successors and permitted assigns. It is important to note that these provisions should not be interpreted as conferring any rights upon third parties, except those specifically outlined in Section 20. Furthermore, this Agreement does not provide any person or entity, other than the User, with any interest, remedy, claim, liability, reimbursement, cause of action, or any other form of legal recourse about the agreements or provisions contained herein or anticipated hereby. It is imperative to understand that individuals who are not party to this Agreement are not entitled to enforce any of its terms. However, it should be noted that a Client's Agent may act on behalf of their respective Client.

26. Notices and Consent to Receive Notices Electronically

By agreeing to this Agreement, you hereby acknowledge and consent to receive any agreements, notices, disclosures, and other communications (hereinafter referred to as "Notices") electronically. These Notices may be delivered to you via email or by posting them on the Sites. It is understood that all electronically provided Notices fulfill any legal requirement for written communication. In the absence of any specific instructions in this Agreement, all Notices about this Agreement must be in writing and shall be considered duly given upon receipt. This includes personal delivery, certified or registered mail with return receipt requested, electronic confirmation of receipt via facsimile or email, or on the date indicated as delivered according to the tracking information provided by a recognized overnight delivery service if sent for next-day delivery by such service. Should you have any inquiries about these Terms of Service or the Go Fix It Now Platform, please do not hesitate to contact us. You may reach us via email at help@gofixitnow.co.uk or by mail at the following address: 5 Brayford Square, London, E1 OSG, United Kingdom.

27. Consent to Electronic Signatures

By utilizing the Go Fix It Now Platform, you hereby grant consent to engage in electronic transactions exclusively through the aforementioned platform. It is duly noted that your electronic signature holds equal legal significance as your handwritten signature. Additionally, you affirm that your selection of an item, button, icon, or any comparable action using a keypad, mouse, or other device shall be regarded as your signature, equivalent to a manual signing. Furthermore, you explicitly acknowledge that the validity of your electronic signature does not necessitate any certification authority or third-party authentication, and the absence thereof shall not impede the enforceability of said electronic signature.

Worker Classification and Withholdings:

Go Fix It Now does not have a roster of Fixers in its employ. It is important to note that Go Fix It Now cannot be held accountable for any workers' compensation or tax obligations, including but not limited to sales taxes, unemployment or employment insurance, social security, disability insurance, or any other relevant federal or state withholdings that may arise from a User's utilization of the Go Fix It Now Platform. It is the responsibility of each User to accurately classify their workers by pertinent legal regulations.

Media and User-Generated Content:

By accepting the terms outlined in this agreement, you are granting Go Fix It Now a non-exclusive, worldwide, perpetual, irrevocable, royalty-free, fully paid, unrestricted, sublicensable (through multiple tiers), and transferable right to exercise all copyrights, publicity rights, and any other rights you have in your User Generated Content and any accompanying Media.

This includes but is not limited to any videotape, film, recording, photograph, voice, or sound effects that you provide to Go Fix It Now. In exchange for the use of the Go Fix It Now Platform, you authorize Go Fix It Now to utilize your User Generated Content and Media in any media format, known or unknown, for marketing, operating, and improving upon the Go Fix It Now Platform. This includes the following rights.

The ability to use, view, copy, adapt, modify, distribute, license, transfer, publicly display, perform, transmit, stream, broadcast, access, view, and otherwise exploit your Media and User Generated Content. - The permission to exhibit, distribute, display, transmit, and broadcast your Media or User Generated Content (or portions thereof) on any media platforms, including the Internet. Additionally, Go Fix It Now may use, reproduce, modify, or create derivatives of your User Generated Content or Media, including your picture, silhouette, and other reproductions of your physical likeness.

The ability to use, view, copy, adapt, modify, distribute, license, transfer, publicly display, perform, transmit, stream, broadcast, access, view, and otherwise exploit your Media and User Generated Content. - The permission to exhibit, distribute, display, transmit, and broadcast your Media or User Generated Content (or portions thereof) on any media platforms, including the Internet. Additionally, Go Fix It Now may use, reproduce, modify, or create derivatives of your User Generated Content or Media, including your picture, silhouette, and other reproductions of your physical likeness.

The right to reproduce any recordings of your voice, as well as any related instrumental, musical, or sound effects, made in connection with the Go Fix It Now Platform or any promotional campaigns. - The ability to use your Media, Physical Likeness, and Voice in the advertising, marketing, and/or publicizing of the Go Fix It Now Platform across all media formats and distribution channels. - The right to use your name and identity in connection with the Go Fix It Now Platform or any promotional campaigns. Furthermore, by agreeing to these terms, you are waiving any moral rights associated with the Media. You warrant and represent that you have the lawful authority to grant these rights and that they do not negatively impact any third-party rights.

It is important to note that Go Fix It Now will not provide any financial or other remuneration for the use of your Media, Physical Likeness, or Voice, whether it be for initial transmission or subsequent playback. By accepting these terms, you release Go Fix It Now and its affiliates from any claims or causes of action, known or unknown, including but not limited to defamation, invasion of privacy, data protection, publicity or personality rights, or any similar matters, related to the use and exploitation of your identity, Physical Likeness, Media, or Voice in connection with the Go Fix It Now Platform.

28. ACKNOWLEDGEMENT AND CONSENT:

I HEREBY AFFIRM MY COMPREHENSION AND ACCEPTANCE OF THE AFOREMENTIONED TERMS OF SERVICE, ALONG WITH THE PRIVACY POLICY AND HAPPINESS PLEDGE. I ACKNOWLEDGE THAT MY UTILIZATION OF THE GO FIX IT NOW PLATFORM IS A CLEAR INDICATION OF MY CONSENT TO BE LEGALLY BOUND BY THE TERMS AND CONDITIONS OUTLINED IN THIS AGREEMENT.

I HEREBY ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE FOREGOING TERMS OF SERVICE, AS WELL AS THE PRIVACY POLICY AND HAPPINESS PLEDGE, AND AGREE THAT MY USE OF THE GO FIX IT NOW PLATFORM IS AN ACKNOWLEDGMENT OF MY AGREEMENT TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT.

